Cardiff City Football Club welcomes everyone and we pride ourselves on the fact that Cardiff City Stadium is a welcoming family-friendly stadium where fans come to enjoy watching football in a safe, secure and welcoming environment. While promoting inclusion and diversity within the stadium.

We applaud and encourage passionate support. However, we do not tolerate discrimination, abuse, foul and abusive language or anti-social or threatening behaviour. This includes discrimination towards any of the protected characteristics listed in the Equality Act 2010.

Supporters who behave in an unacceptable way will be challenged about their behaviour by the Club and we will work with South Wales Police if necessary, to pursue criminal charges.

If supporters experience any form of anti-social behaviour, abuse or discrimination inside the stadium please help us to eliminate it by texting 07554 158 224 or by reporting discrimination via the <u>free reporting app</u> from Kick It Out.

Please provide as much detail of any offence as possible. This may include specific seat details if applicable, descriptions of persons involved, and exact words and phrases wherever possible.

Supporters are also encouraged to report any behaviour that they are not comfortable with to any of our stewards or other staff. We will treat your message in the strictest confidence and take necessary action against offending parties.

We also monitor all official social media channels, taking note of and reporting abuse when found. If you see something, that you feel we need to be aware of please contact us via email on adam.gilliatt@cardiffcityfc.co.uk in the first instance.



